



Recommended Use Time  
**60 mins**

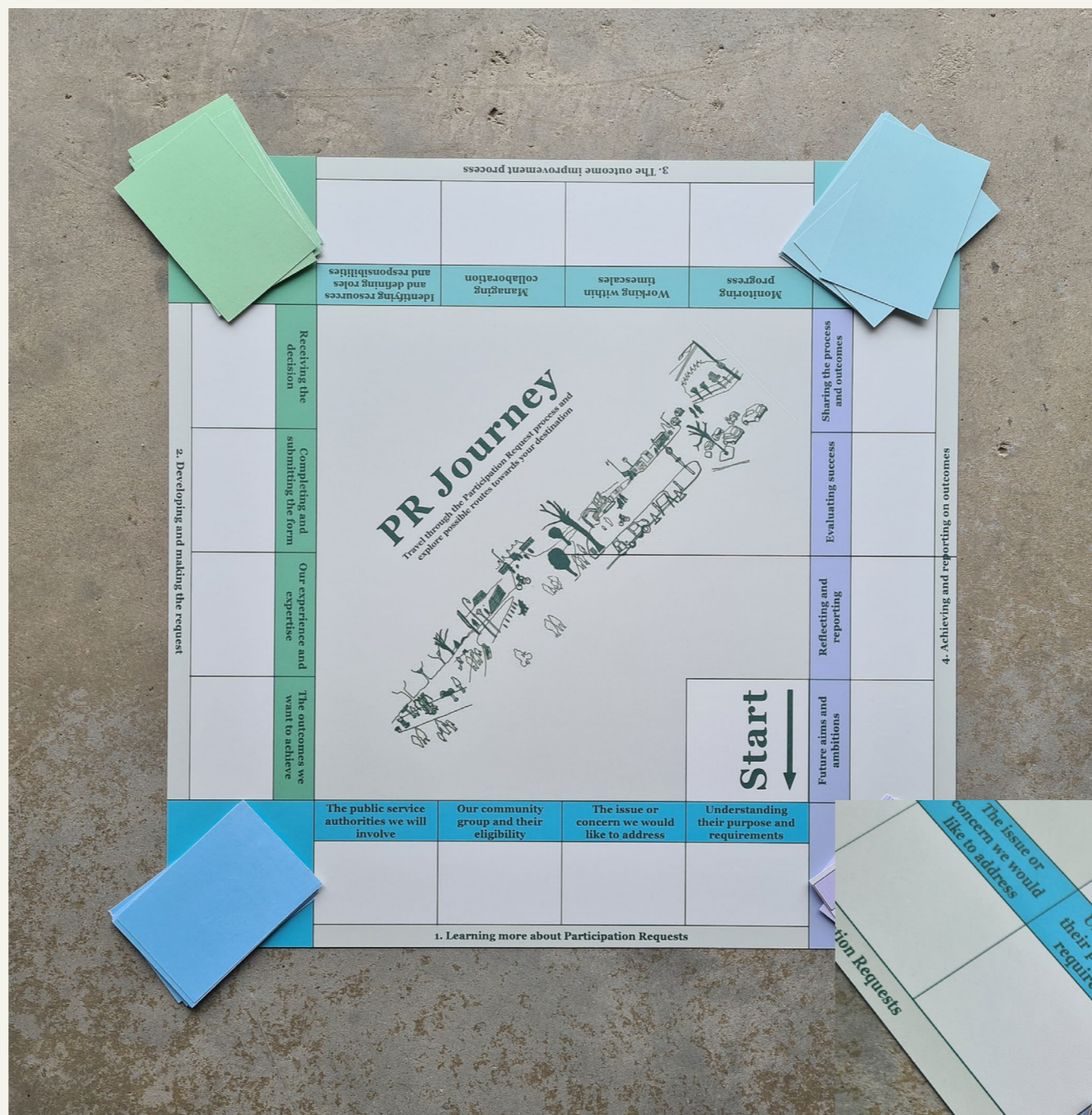
# PR Journey

Good for travelling through the Participation Request process and exploring possible routes towards your destination.

The PR Journey game can be used by community groups to understand how their Participation Request could play out, and how they might adapt to unexpected events. The aim of the game is to reach a successful outcome whilst learning more about Participation Requests together.

In addition to highlighting tools that could be useful across your Participation Request process, the cards contain a mixture of challenges and successes encountered by the Social Studios participants when undertaking their Participation Requests. Choose your card at random – will it set you back or support you in your journey?

An A4 printable version of this tool is available.



Each time you pass onto the next coloured stage, pick up a PR card.

Roll the dice to move around the board. When a player lands on a square the group should have a discussion around how they will manage this particular aspect of their Participation Request and outcome improvement process.



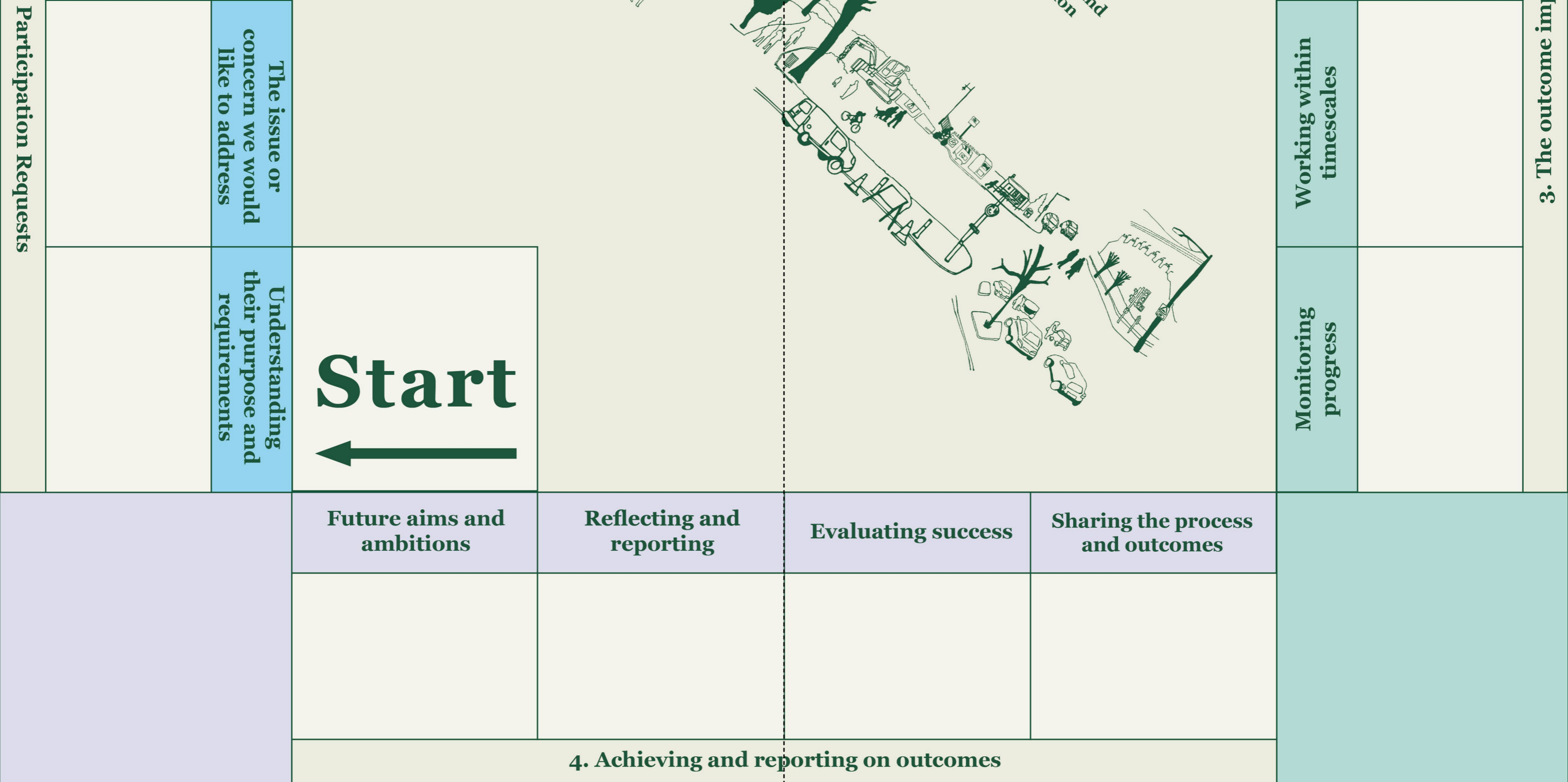
# PR Journey

## A4 Printable Version - Instructions

1. Print out 4 x sheets
2. Tape the A sides together
3. Tape the B sides together
4. Tape the long sides together and you have the full board!
5. Now print and cut out the cards

**A A**

		2. Developing and making the request					
		The outcomes we want to achieve	Our experience and expertise	Completing the form and submitting the form	Receiving the decision		
1. Learning more about		The public service authorities we will involve					Identifying resources and defining roles and responsibilities
			Improvement process				



**B B**

### Back 1 Space

You are unsure if your community group is eligible to submit a Participation Request, and which public service authority to involve.

### Back 2 Spaces

You know the issue that you want to address through your Participation Request, but you need support to consider how to frame this as an outcome.

### Back 3 Spaces

Your community group has engaged with local decision makers in the past but this did not address the issue to your satisfaction – you are unsure if a Participation Request is the best way forward.

### Forward 1 Space

You have found lots of information on Participation Requests but it will take you some time to read this and decide what matters to you.

### Forward 2 Spaces

You have a telephone call with the Scottish Community Development Centre, who talk you through the Participation Request process and support you to frame the request.

### Forward 3 Spaces

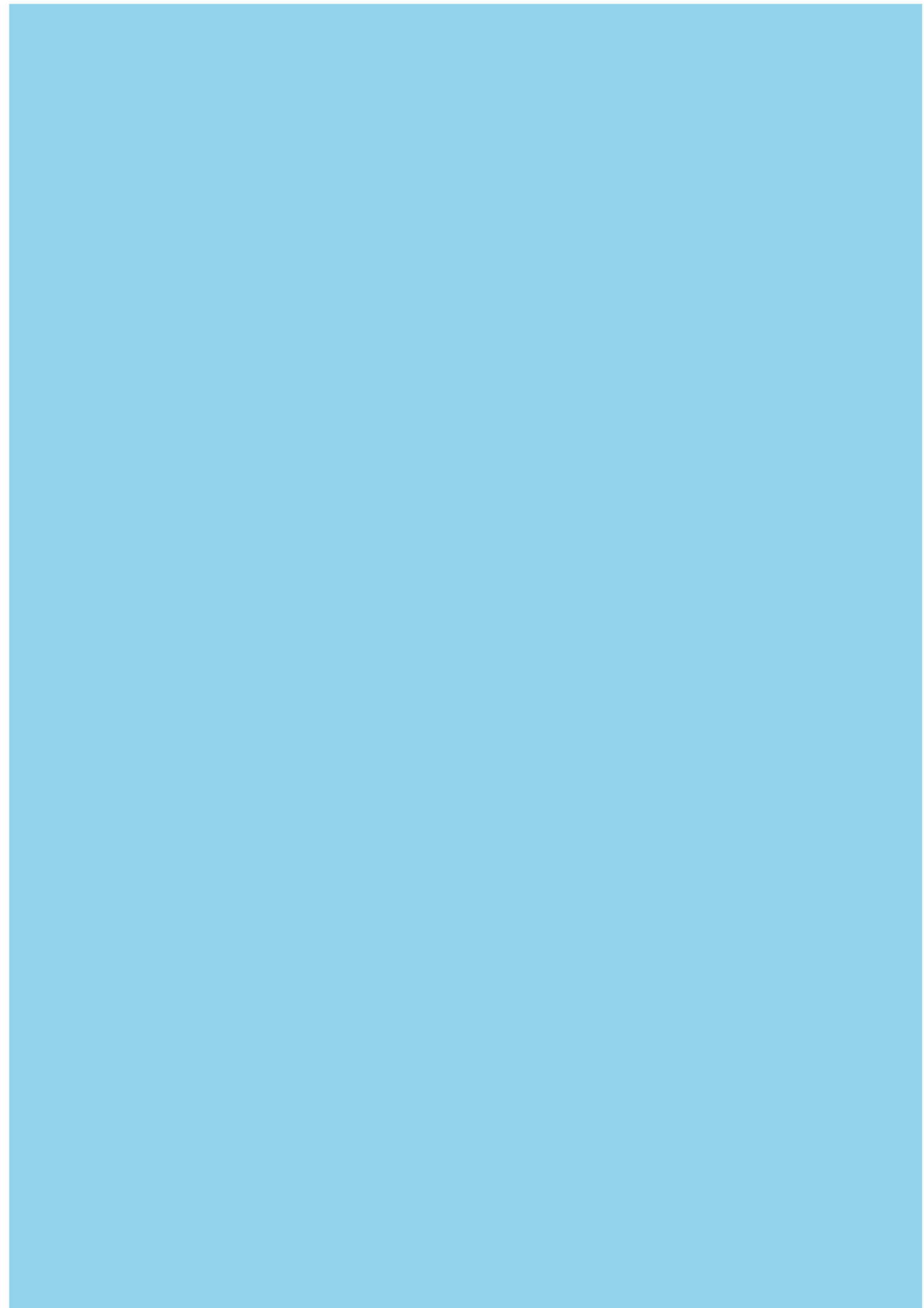
You find information online about a Participation Request in your region that addressed issues similar to your own and this helps you to understand what the process involves and how it could be valuable to your community.



The **PR Portal** is a digital resource that aims to help people and community groups to understand how Participation Requests have been used across Scotland to date. It could be useful at this early stage to identify Participation Requests that have addressed issues similar to your own.



The **PR Exchange** provides opportunities to learn more about how other community groups have approached Participation Requests. Could you contact your local community council to ask if they have any experience of the process, and if they would be willing to set up a **PR Exchange** as an event for sharing and learning?



### Back 1 Space

The other members of your community group have many different priorities and responsibilities and completing the form takes time and commitment.

### Back 2 Spaces

You have submitted your Participation Request and have sent several emails but but have yet to receive a response from the public service authority.

### Back 3 Spaces

Your Participation Request has been rejected! The public service authority has given you a reason, but you are unsure what to do next.

### Forward 1 Space

You contact a relevant public service authority and they offer to support your community to complete your Participation Request form.

### Forward 2 Spaces

Your community group are all motivated to develop the Participation Request, and agree that you must also seek input from your broader community.

### Forward 3 Spaces

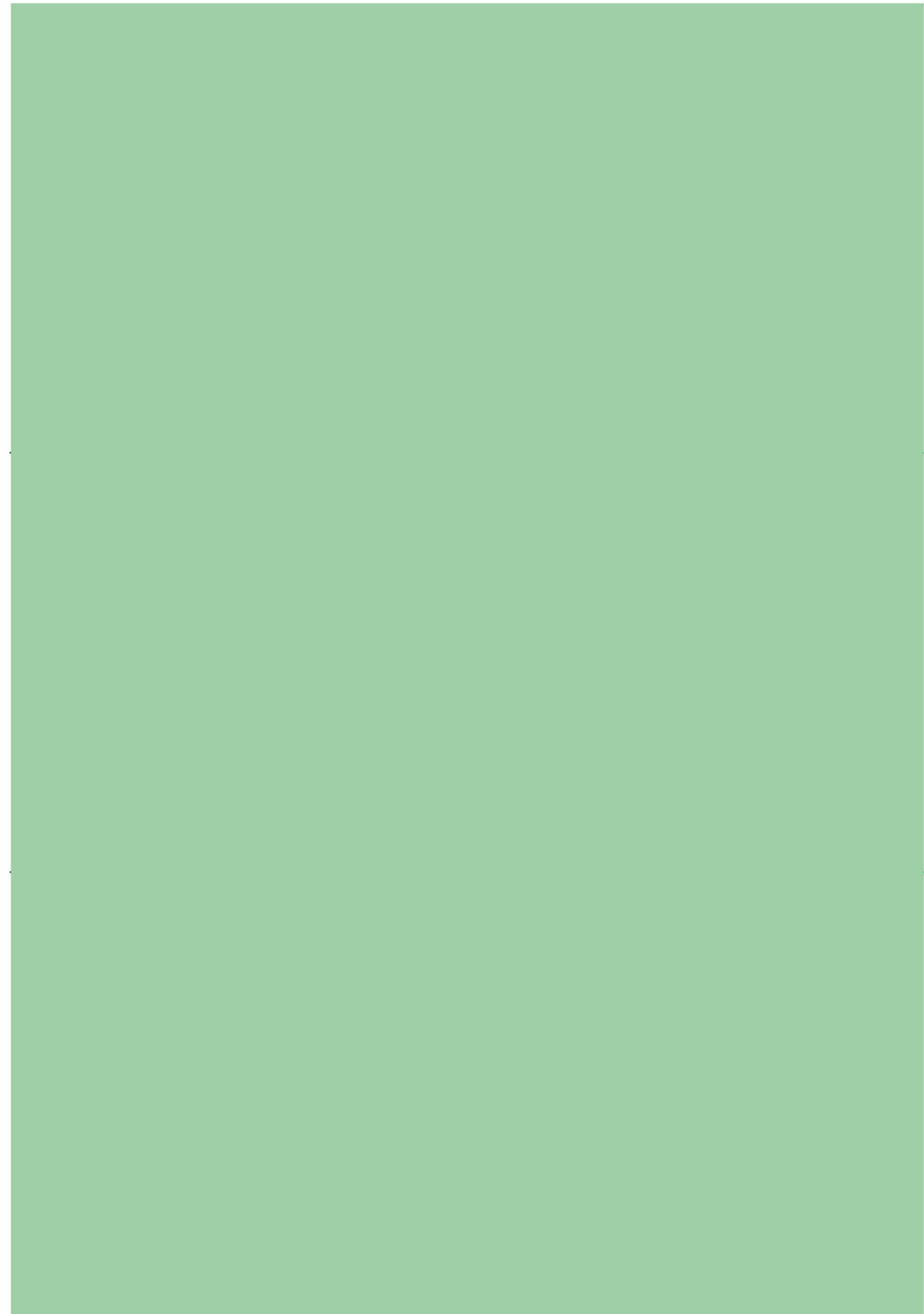
Your Participation Request has been accepted!



**Mission Control** has been designed to help your community group define and document their Participation Request aims and ambitions, and to support you to complete the written form.



**Participation Postcard** could be a useful way to raise local awareness of your Participation Request and invite other communities to become involved.



### Back 1 Space

Your community group has ideas for how they would like to improve outcomes, but the public service authority is not receptive to these.

### Back 2 Spaces

You have identified gaps in the knowledge and expertise of your community group but are unsure which people and departments from within the public service authority are best placed to collaborate with.

### Back 3 Spaces

The public service authority have made key decisions over outcomes without involving your community group.

### Forward 1 Space

The public service authority visit your community to unpack the issues together and you come to an agreement about the outcome improvement process together.

### Forward 2 Spaces

You highlight the limitations of the outcome improvement process that the public service authority have proposed and they agree to redesign it with you.

### Forward 3 Spaces

Your community group are well-connected to other local people and groups and are motivated to be involved in the outcome improvement process to share their lived experience and shape decision-making.



#### **Cooperate to Innovate**

has been designed to help your community groups and public service authorities to work together to identify and distribute resources, delegate tasks, and co-design the outcome improvement process.

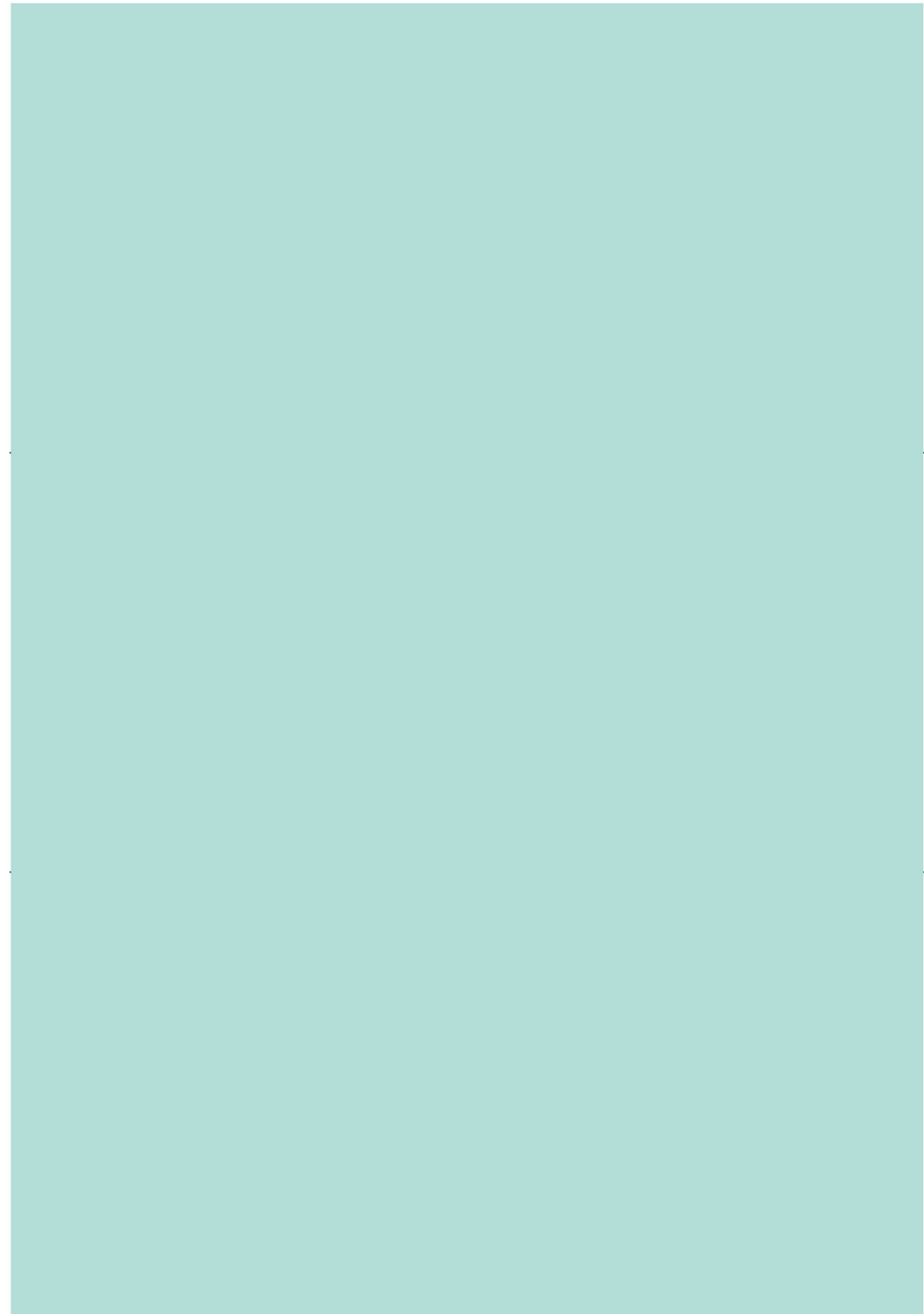


**Steps to Success** aims to help community groups and public service authorities to share individual hopes and feelings surrounding the issue or concern and how they will work together.



#### **Growing Collaboration**

could be a useful way for community groups and public service authorities to generate and evaluate a broad a range of ideas to address challenges and achieve outcomes.



### Back 1 Space

Both parties' enthusiasm and capacity to dedicate time has waned and its become challenging to bring the outcome improvement process to a resolution.

### Back 2 Spaces

The public service authority has submitted a report that does not reflect your experience of the Participation Request or outcome improvement process.

### Back 3 Spaces

The Participation Request has helped you to have local people's voices heard, but not to be part of the decision-making process.

### Forward 1 Space

Your community group and the public service authority have worked well together and make plans to consider how this partnership can continue.

### Forward 2 Spaces

You complete the outcome improvement process and can see the difference this has made to your local community.

### Forward 3 Spaces

Your Participation Request has helped to slow down the decision-making process and for your public service authority to pay attention to important issues from the community.



**Real-time Report** has been designed to help your community group create, share, and log their accounts of the Participation Request and outcome improvement process.



The **Reflection and Feedback** collection contains tools for community groups and public service authorities to design and host an **Outcomes and Impact Forum** as a space for sharing challenges and successes with local people and communities.

